Working with Multimedia Data in CMC Corpora

International Conference on CMC and Social Media Corpora for the Humanities

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Outline

- 1. Multimedia data in CMC?
- 2. Tools
 - Manual transcription and annotation
 - Automatic speech recognition
- 3. Formats, Standards, Interoperability
 - ISO/TEI standard
- 4. Q & A

Multimedia data in CMC?

Multimedia in CMC?

Multimedia

- Text
- Image
- Audio
- Video

Multimodal

- Written / Spoken / (Signed) Alternative modes of language
- Speech + Gestures + Facial Expression (+ Body posture + ...) – "Bodily communication"

Multimodal CMC Corpora?

- "Not-text" data
- Data from other modalities than writing
- Corpora taking these other media/modalities into account
- Represent (in writing) audio, video, (image) for corpus linguistic access
- → Transcription



Video conferencing

- Text (chat)
- Video incl. audio
- Speech in video
- Gesture + facial expression in video
- Emoticons in video
- Simultaneity of text and video





Christopher 08:45 Viel Erfolg bei den workshops



Christopher 15:39

Audio ▼



Hi. yeah, start Business Angels on V CS, et cetera. And, View transcript

Transcript (auto-generated)

Christopher at 15:39

0:00 Hi.

0:05 yeah, start Business Angels on V CS, et cetera.

X

0:22 And,

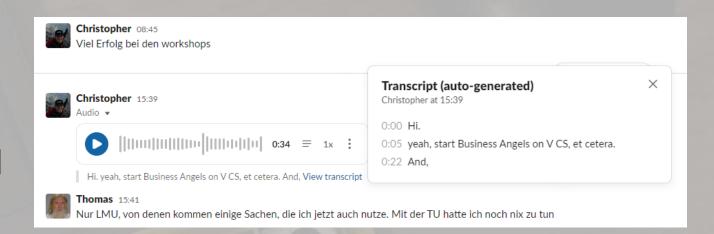


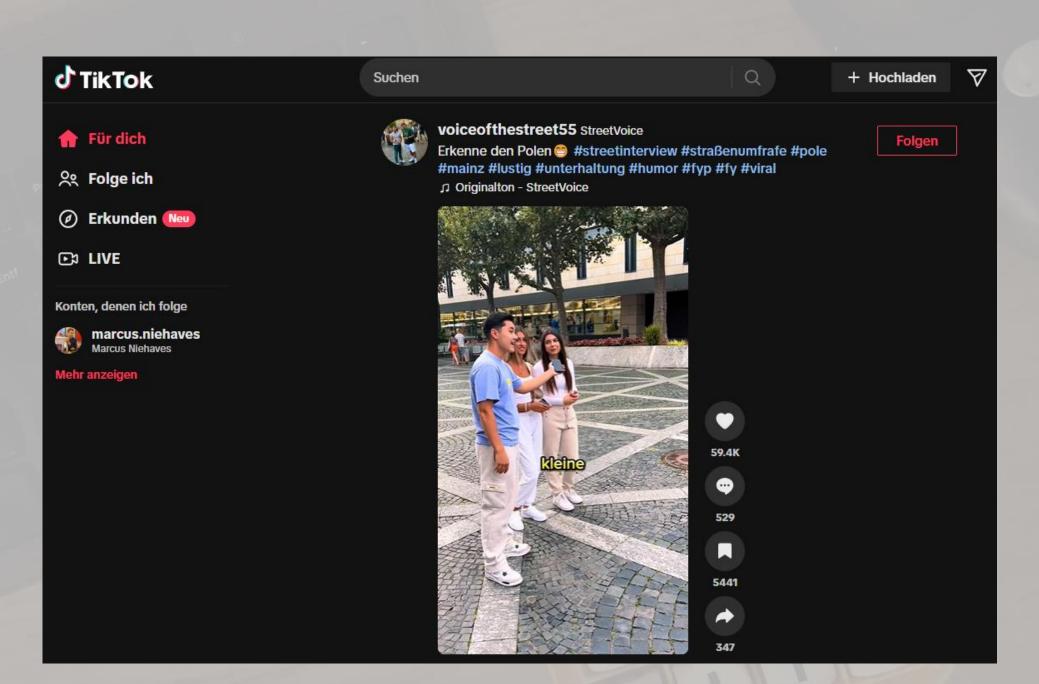
Thomas 15:41

Nur LMU, von denen kommen einige Sachen, die ich jetzt auch nutze. Mit der TU hatte ich noch nix zu tun

Slack channel

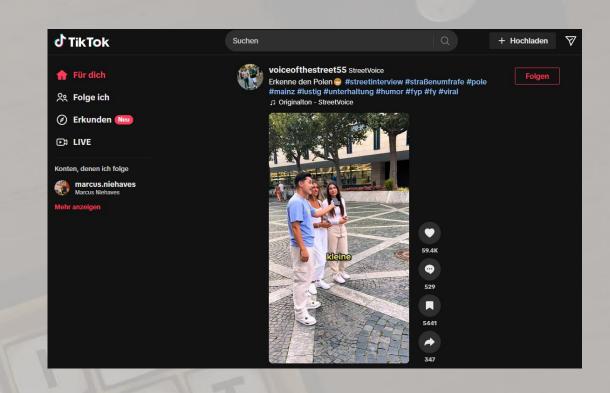
- Text
- Audio (voice messages)
- Derived text (auto-generated transcript)
- Alternation between text and audio





TikTok post

- Text
- Video
- Text refers to the video



This conference

- Podcasts [Babayode et al.]
- Audio/Video of Zoom and face-to-face-meetings (as comparison), interviews [Steinsiek]
- Video-conferencing in Zoom [Pabst et al.]
- Comments on Bilibili videos [Zheng]
- Podcasts (vs. blog posts) [Seemann et al.]
- Spoken corpora, gaze or walk annotations, kinect or motion capture data [Ferger et al.]
- Online video film reviews [Piroh]
- Short video data on TikTok [Helenius]
- Videos of Authentic Social Interaction [Krause et. al]
- Audio and video data from video sharing sites, streaming services and social media platforms [Coats]
- Multimodal WhatsApp discussion [Mäkinen]

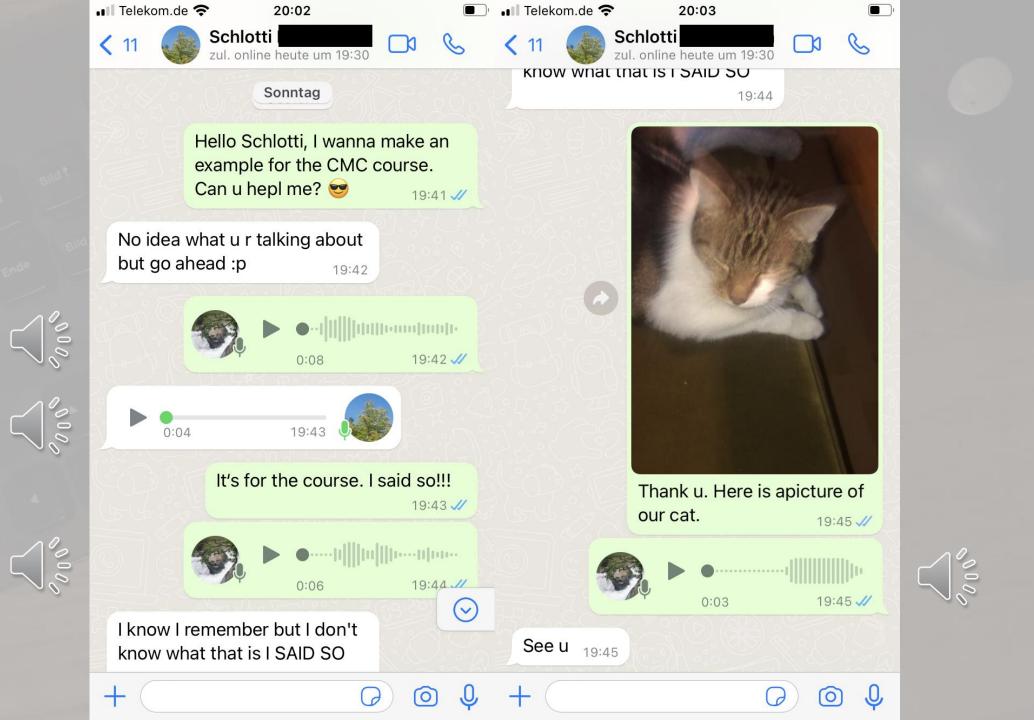
- Some mono-modal (podcasts)
- Audio/video of very different durations (seconds to hours)
- Different status of audio/video
- Comparison CMC
- <> Face-to-Face interaction

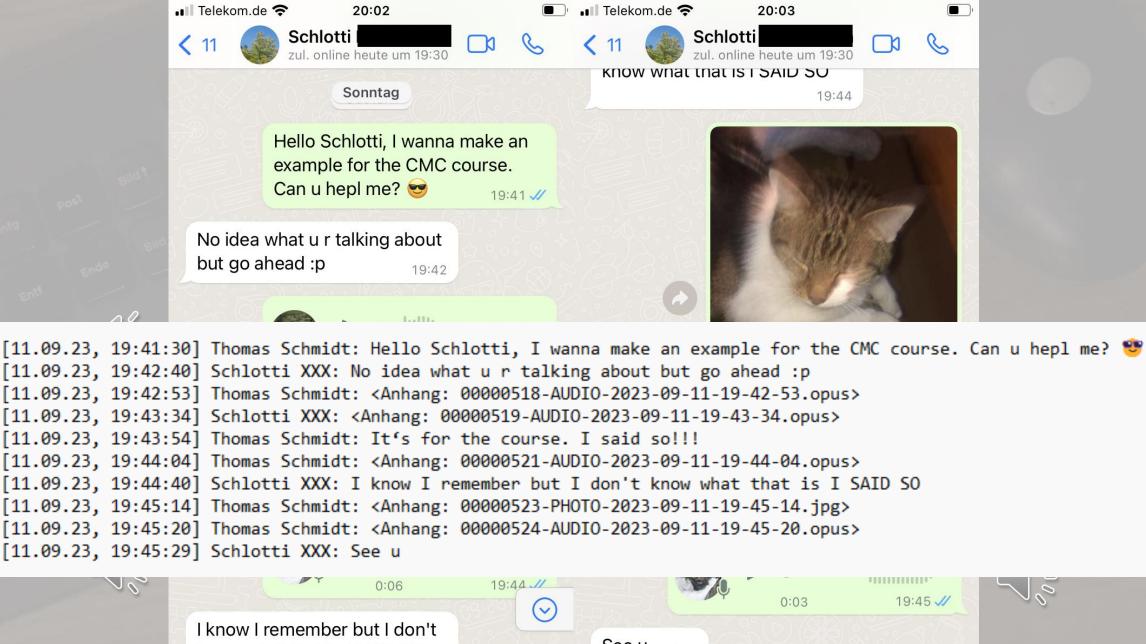
Challenges

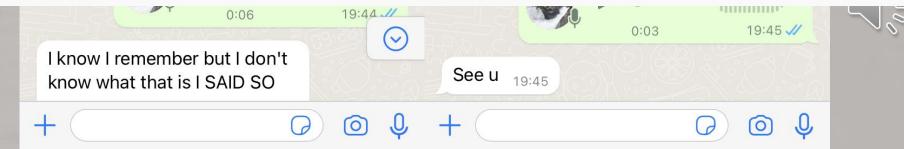
- Get your audio / video data transcribed and annotated
- Integrate it with text data

- Common basis for analysis
- In a FAIR-compliant manner (data sharing):
 - Interoperable (standardized, machine-readable formats)
 - Reusable (documented, conditions of use → GDPR)



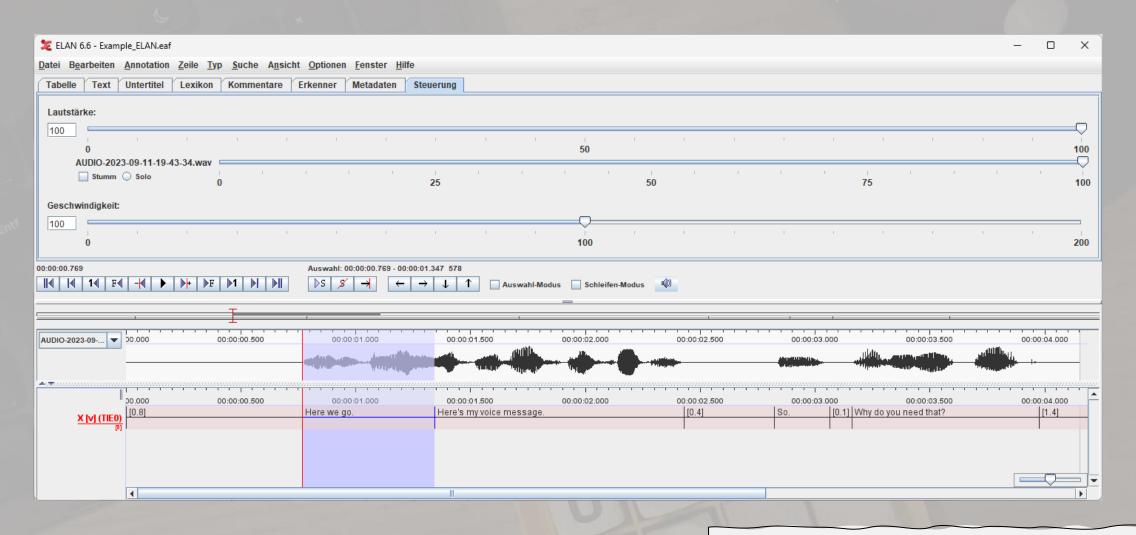






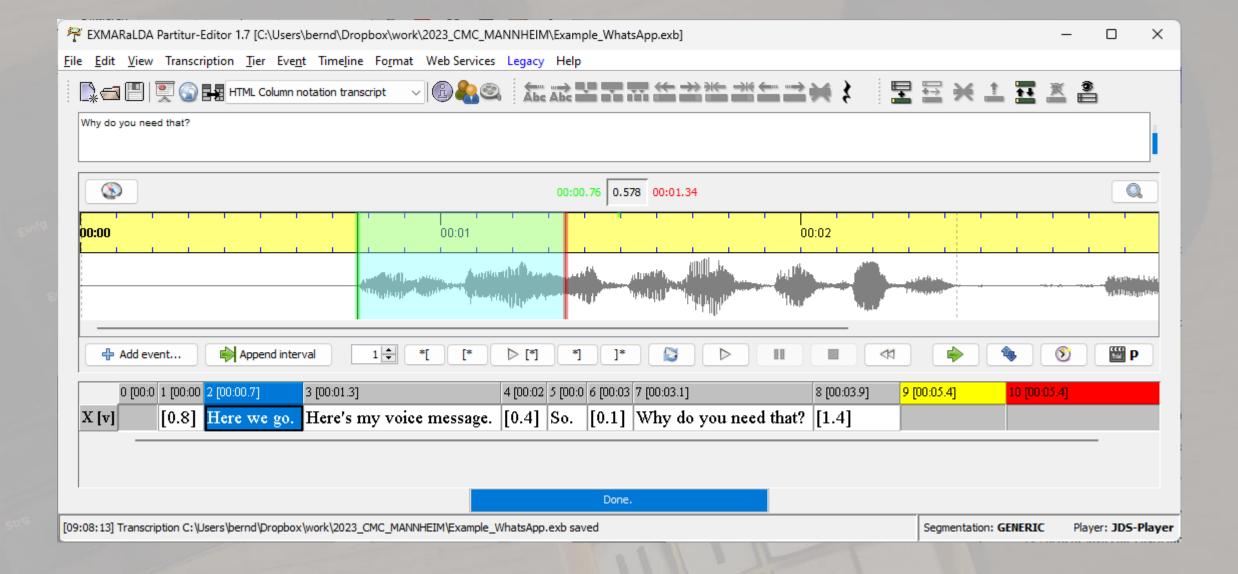
Transcription tools

- Support for manual transcription
 - Alignment of transcript and audio/video
 - Structured data, ready for further processing
 - Further processing (annotation etc.) inside the tool
- Family of good practice tools: **ELAN, EXMARALDA, FOLKER, Praat,** Transcriber, CLAN
- Text editors, word processors
 No alignment, no structured data
- "Consumer tools": F4, inqScribe \rightarrow deficits in interoperability
- QDA tools: MaxQDA, atlas.ti, NVivo → dito
- ASR tools: later



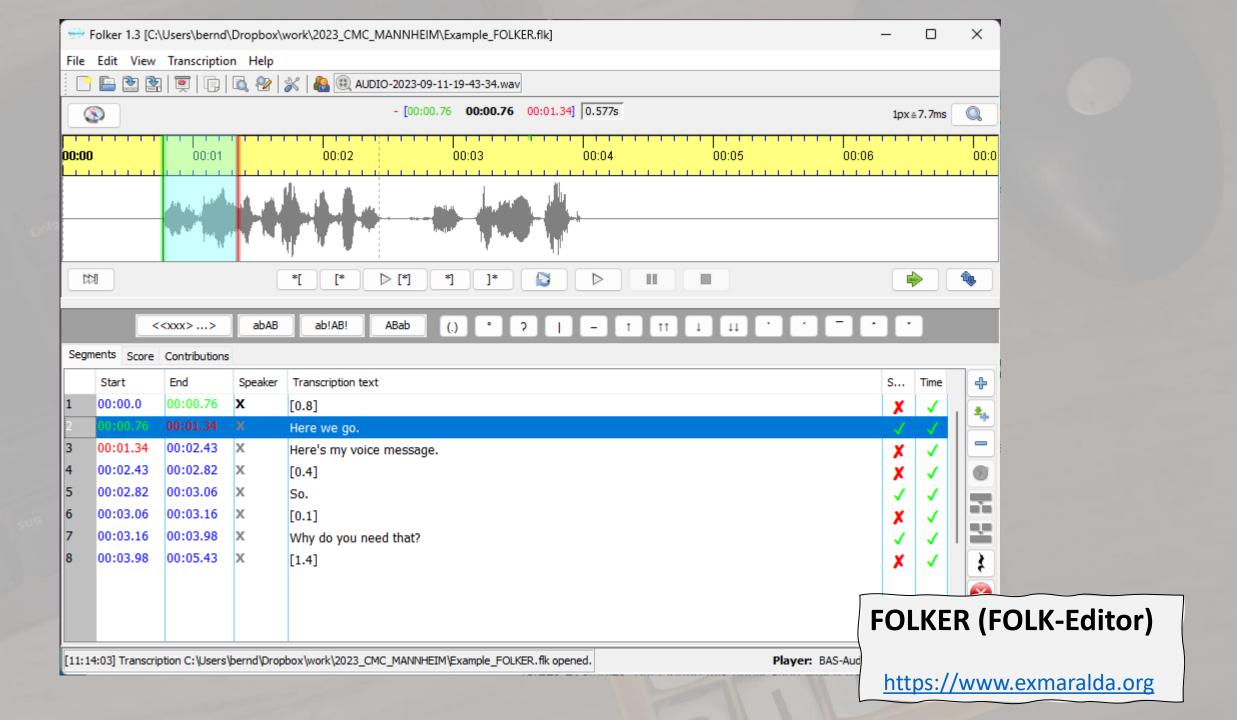
ELAN (Eudico Linguistic Annotator)

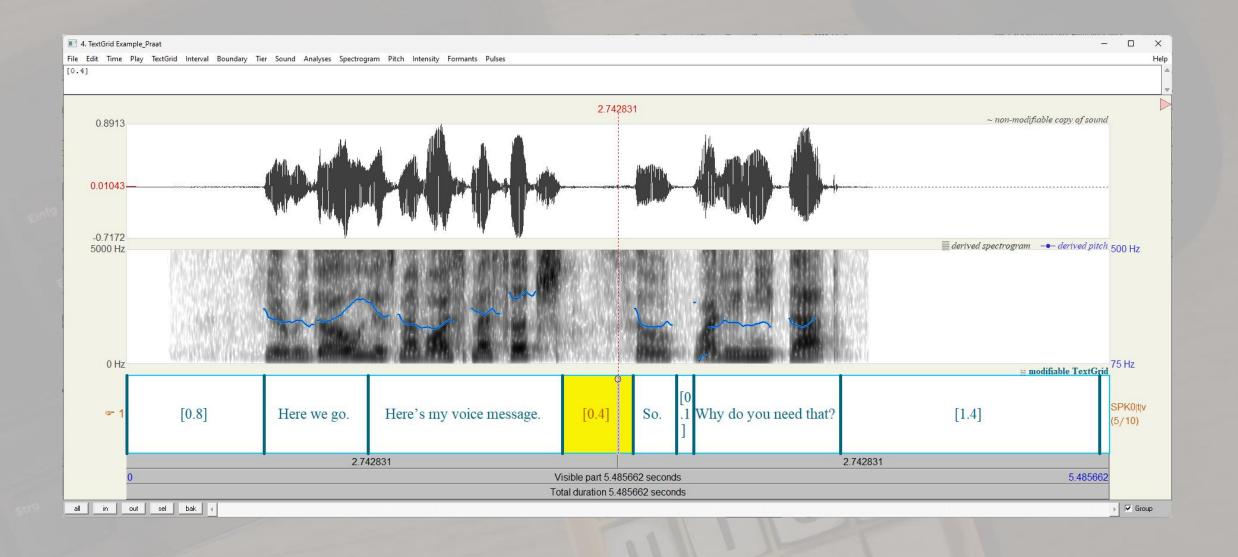
https://archive.mpi.nl/tla/elan



EXMARaLDA Partitur-Editor

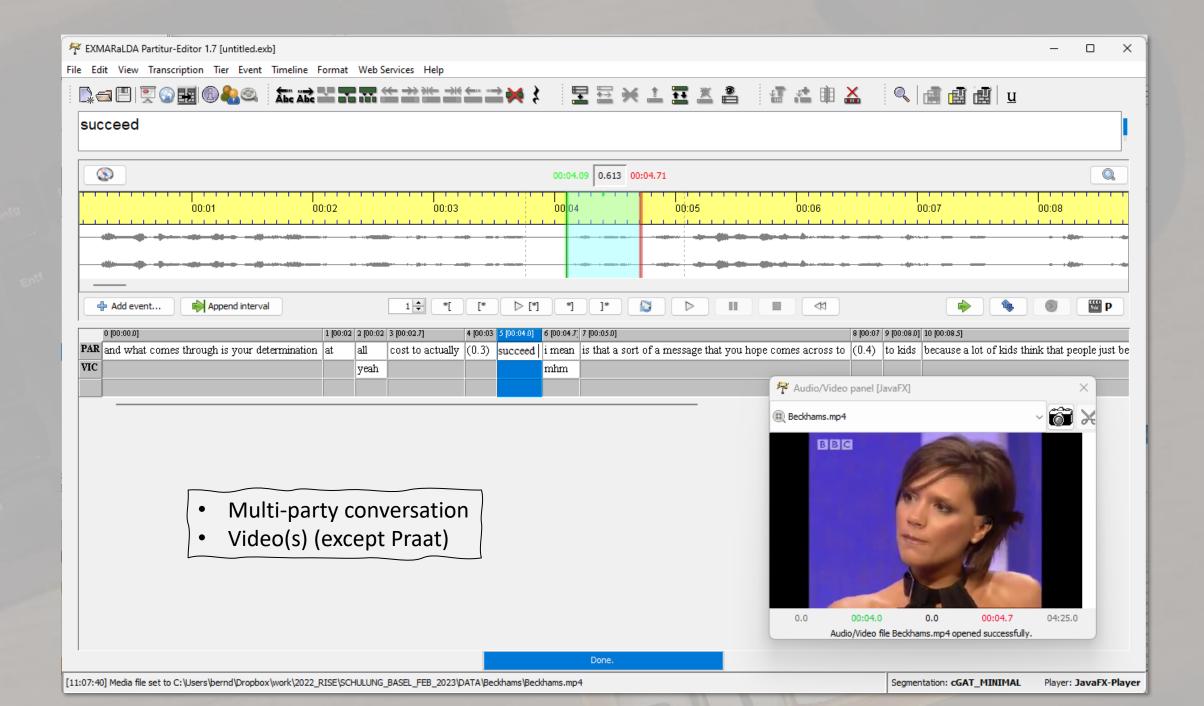
https://www.exmaralda.org

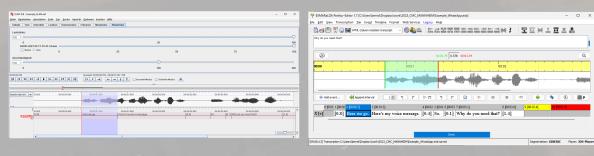




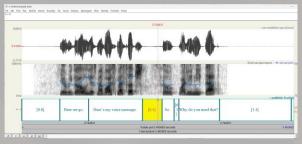
Praat

https://www.fon.hum.uva.nl/praat/









	ELAN	EXMARaLDA Partitur-Editor	FOLKER	Praat
ni	Advanced video functionality	Part of a larger system: C OrthoNormal (token ann	Advanced functionality for phonetic analysis	
	Complex annotation hierarchies	Direct support for transcri	Scriptable	
		Built-in support Built-in support for mask		
	Complex	Not too simple ;-)	One tier per speaker	No video support

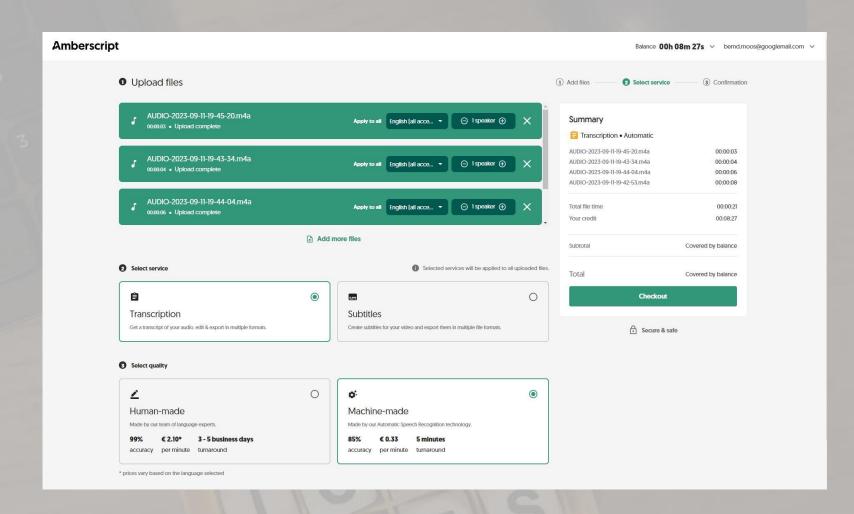
- Tools are interoperable (more later)
- Things to consider:
 - ✓ complexity of your data
 - ✓ workflow integration (other tasks)
 - ✓ expertise in your team / network
 - ✓ collaboration
 - ✓ recommendations by data centres

Automatic Speech Recognition

- "Speech to text" machine transcription
- Dramatic improvements in the last few years
- Potential to save lots (and lots) of effort (manual transcription 1:10 up to 1:100)
- Commercial companies: Amberscript, Trint, Google, SpeechMatics, ...
- Big questions:
 - Quality and precision?
 - Data protection?

ASR Example: Amberscript

- Upload to platform
- Pay (EUR 10 to 20 per hour)
- Submit for ASR
- Edit result online
- Download result

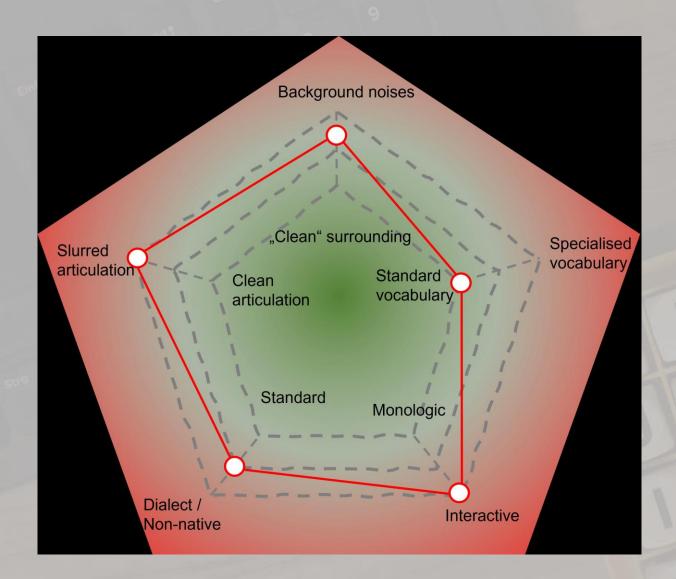


ASR: Quality and precision

Manual transcription	Amberscript
[0.8] Here we go. Here's my voice message. [0.4] So. [0.1] Why do you need that? [1.4]	Here we go. Here's my voice message. So why do you need that?
The thing is ((clears throat)), I would need an ehm ehm what's it called voice message from you. Can you do that?	The thing is, I would need an what's it called voice message from you. Can you do that?
Oh, m/ ((clears throat)) maybe I should have put that in a voice message. It's for the course. I said so.	Oh, maybe I should have put that in a voice message. It's for the cause. I said so.

- Word Error Rate (WER): <5% very good // <10% good // <20% acceptable // >20% ???
- Smoothing of "performance phenomena" disfluencies, non-verbal
- Automatic Recognition → Manual correction : difficult with WER > 20%, difficult when high precision is required
- What WER to expect?

ASR: Quality



- Ideal: Professional podcast expect WER < 5%
- Voice message:
 - + monologic
 - +/- clean, standard, vocabulary
- Zoom conference
 - + for clean surrounding
 - +/- for all others

Tasks

- Transcription
- Normalisation
- Masking (de-identification, anonymization) in audio
- Masking (pseudonyms) in transcript text
- Lemmatisation
- POS tagging

• ...

Hello Schlotti, I wanna make an example for the CMC course.

Can u hepl me?

19:41

19:41

Hello Linda
I want to make an example ...
Can you help me?

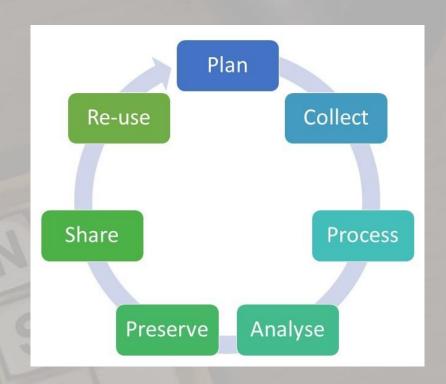


Here is my speech message.

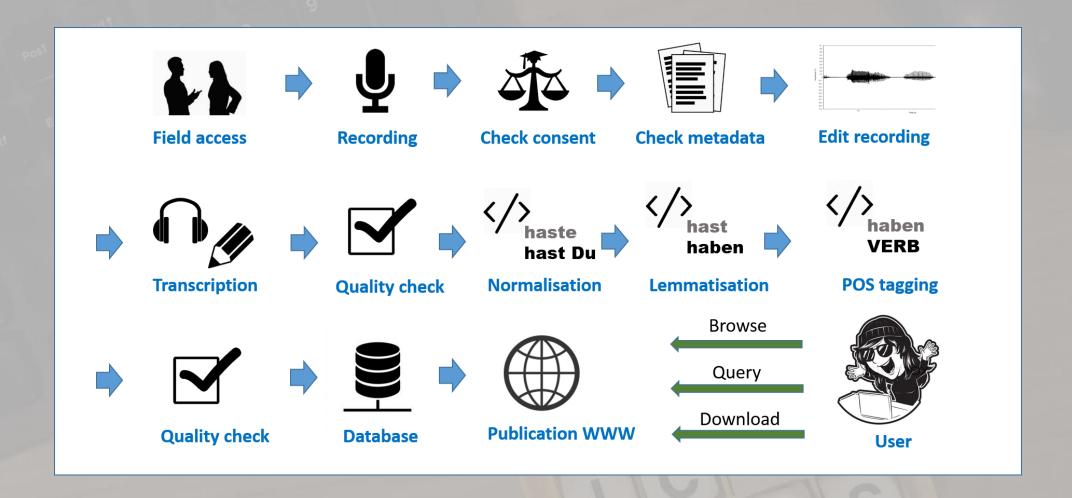


Tasks and tools in workflows

- Methodological coherence: Data models, Annotation schemes
- Interoperability of tools: Getting data from A to B
- With a view to your own analytical demands
- With a view to re-usability
- From data acquistion to data preservation (and back: research data lifecycle)



FOLK workflow



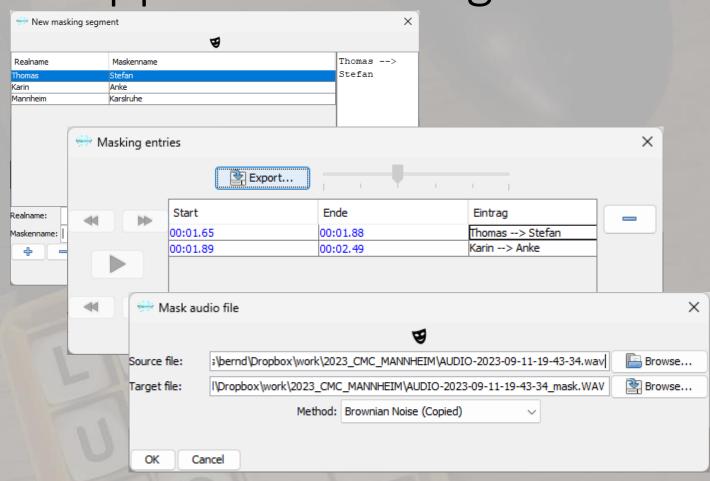
- Data collection [e.g. download chat: messages as txt, audio as
 *.opus / convert]
- ASR in Amberscript [download results as *.vtt]
- Manual correction and masking in FOLKER
- Normalisation in OrthoNormal
- Lemmatisation and POS-tagging with TreeTagger / STTS 2.0
- Query in EXAKT
- Export to ISO/TEI

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	Start	End	Speaker	Transcription text	Syntax	Time
1	00:00.0	00:00.76	X	(0.8)	✓	✓
2	00:00.76	00:01.34	X	Here we go.	✓	✓
3	00:01.34	00:02.43	X	Here_s my voice message.	✓	✓
4	00:02.43	00:02.82	Х	[0.4]	X	✓

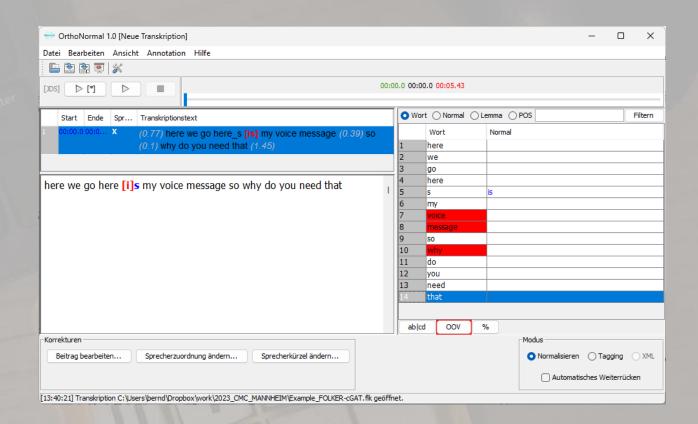
- cGAT syntax control
- automatic tokenisation

- Data collection
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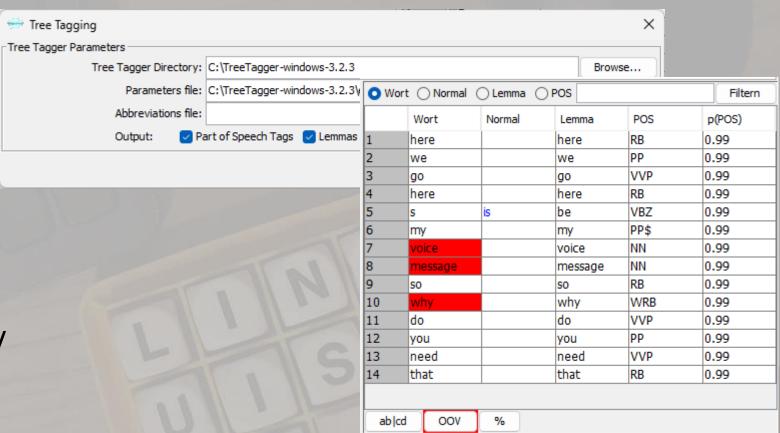
- Management of pseudonyms
- Selection of audio stretches to be masked
- Automatic insertion of noises into the audio

- Data collection
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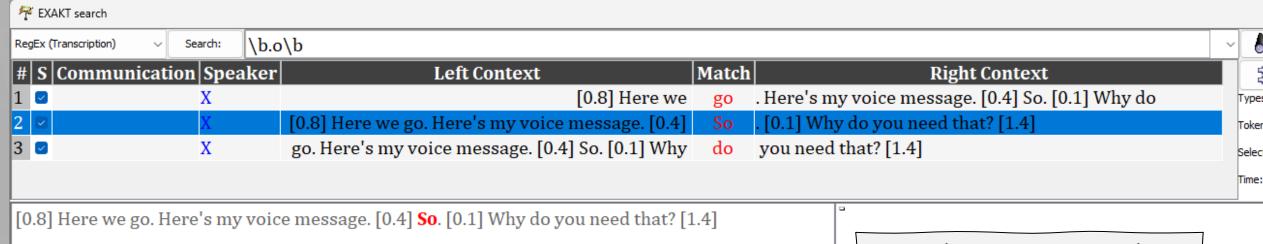


- Based on tokenisation
- Automatic for German (FOLK lexicon)

- Data collection
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- Normalisation in OrthoNormal
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- Based on normalisation
- Can also be done in OrthoNormal
- OrthoNormal for manual correction



- Data collection
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- Regular expression search
- Also on annotations (POS etc.)

- Data collection
- ASR in Amberscript
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<anchor synch="T3"/>

<w xml:id="w5">s</w>

<w xml:id="w4">Here</w>

<pc xml:id="pc2">'</pc>

- Directly from OrthoNormal
- Standard preservation format
- Compatible with further tools

```
<w xml:id="w6">my</w>
                   <w xml:id="w7">voice</w>
                   <w xml:id="w8">message</w>
                   <pc xml:id="pc3">.</pc>
75
                   <anchor synch="T4"/>
76
                   <pause dur="PT0.45" xml:id="p2"/>
77
                   <anchor synch="T5"/>
78
                   <w xml:id="w9">So</w>
                   <pc xml:id="pc4">.</pc>
79
80
                   <anchor synch="T6"/>
                   <pause dur="PT0.15" xml:id="p3"/>
81
82
                   <anchor synch="T7"/>
83
                   <w xml:id="w10">Why</w>
```

Formats, Standards, Interoperability

Interoperability

- Ability to exchange data
 - between tools, operating systems, etc.
 - between now and the future
- Minimum requirements
 - Structured data (Markup, CSV)
 - Documented
 - No proprietary, binary formats
- Ideally
 - Official standards
 - Semantic interoperability

Formats

- ELAN, EXMARaLDA, FOLKER write XML formats
- Praat writes a well-defined text format, easily transformed to XML
- Very basic interoperability on the XML level
- Advanced interoperability via import and export filters in the tools
 - no information loss for simple data → "round-tripping"
 - well-understood limits of interoperability

 ELAN > EXMARaLDA > FOLKER/Praat
- Tool formats are "de facto standards"

Standards

- ISO 24624:2016 "Language resource management Transcription of spoken language"
 - published by ISO in 2016, reviewed and confirmed in 2022
 - "endorsed" by the Text Encoding Initiative (TEI)
 - based on the TEI guidelines
 - TEI guidelines adapted to concepts needed for the standard
 - cross-relations to other parts of the guidelines
 - written text corpora
 - CMC corpora!
 - compatible with and supported directly or indirectly (via interoperability) by more than one tool
 - recommended / required by some CLARIN data centres

Michael Beißwenger, Harald Lüngen (2020): **CMC-core: a schema for the representation of CMC corpora in TEI.** *Corpus.*

Hedeland, Hanna / Schmidt,
Thomas (2022): The TEI-based
ISO Standard 'Transcription of
spoken language' as an
Exchange Format within CLARIN
and beyond. Selected Papers
from the CLARIN Annual
Conference 2021.

ISO/TEI Spoken vs. CMC TEI

Transcript in ISO/TEI Spoken

```
<body>
60 ▽
             <annotationBlock who="SPK0" start="T1" end="T9" xml:id="aul">
61 ▽
                <u xml:id="ul"><pause dur="PT0.85" xml:id="pl"/>
                   <anchor synch="T2"/>
63
                   <w xml:id="wl">Here</w>
64
                    <w xml:id="w2">we</w>
65
                    <w xml:id="w3">go</w>
66
                    <pc xml:id="pcl">.</pc>
67
                    <anchor synch="T3"/>
68
                    <w xml:id="w4">Here</w>
69
                    <pc xml:id="pc2">'</pc>
70
                    <w xml:id="w5">s</w>
71
                   <w xml:id="w6">my</w>
72
                   <w xml:id="w7">voice</w>
73
                   <w xml:id="w8">message</w>
74
                   <pc xml:id="pc3">.</pc>
75
                    <anchor synch="T4"/>
76
                    <pause dur="PT0.45" xml:id="p2"/>
77
                    <anchor synch="T5"/>
78
                    <w xml:id="w9">So</w>
79
                    <pc xml:id="pc4">.</pc>
80
                   <anchor synch="T6"/>
81
                    <pause dur="PT0.1S" xml:id="p3"/>
82
                    <anchor synch="T7"/>
83
                    <w xml:id="w10">Why</w>
```

<post mode="spoken"> in CMC-TEI

```
<post mode="spoken" creation="human" synch="#t003" who="#A05"
    xml:id="m7"> Sagt Anne auch gerade. JA! Kann ich zustimmen. </post>
<post mode="written" creation="human" synch="#t003" who="#A02"
    xml:id="m8"> Da kostet ein Haarschnitt 50 € <figure type="emoji"
    creation="template">
        <desc type="meaning">face screaming in fear</desc>
        <desc type="unicode">U+1F631</desc></figure>
</post>
```

- Internal structure / Level of detail
 - "post"-internal time anchors
 - tokenisation
 - distinction words vs. non-words

So what?

- What tool(s)? What workflow? What standard?
- It depends...
 - Status, amount and duration of audio/video in your CMC data
 - Sporadic and typically short (WhatsApp)
 - Main data type and longer (Zoom conference)
 - Envisaged processing of your corpus
 - "Plain text" database : Qualitative, example-based analysis
 - Detailed multi-level annotation: Corpus linguistics, quantification
 - Tool preferences
 - "End-user" tools
 - XML editors, scripts etc.
 - Your eco-system
 - Support by / requirements from a data center, colleagues and collaborators

Questions & attempts at Answers?

Further advice and support

- CLARIN K-Center for CMC: Eurac Bozen / IJS Ljubljana / LLF France / IDS Mannheim
- Other centers in CLARIN (Europe) or NFDI (Germany)
- Good practice examples? Few with audio/video so far...
- Some free support for all tools presented here:
 - ELAN user forum / support@exmaralda.org / Praat mailing list
- Training courses for FOLKER (IDS) and EXMARaLDA (myself)
 - Next IDS course: October, 20th
- linguisticbits.de as a data management partner



Dr. Thomas Schmidt
https://linguisticbits.de
thomas@linguisticbits.de

21	FOLK_E_00055_SE_01_T_01	AM	hm (0.22) sehr liebenswürdig dankeschön (2.12) sehr nett (0.25) so
22	FOLK_E_00055_SE_01_T_02	AM	alle zusammen ((Lachansatz)) ja (.) danke ja (0.2) dir auch
23	FOLK_E_00055_SE_01_T_03	US	bandscheibenvorfall °h h° ((lacht)) gott sei dank ((Lachansatz)) °hh nein aber es
24	FOLK_E_00055_SE_01_T_04	US	sprechen ((Lachansatz)) ((Lachansatz)) ((lacht)) ((lacht)) ((lacht)) (0.8) °hh gott sei dank da bin ich
25	FOLK_E_00055_SE_01_T_04	US	wurde gott sei dank is der nach
26	FOLK_E_00055_SE_01_T_04	US	äh gott sei dank ((Lachansatz)) (0.47) am sechzehnten dezember
27	FOLK_E_00055_SE_01_T_05	US	glas wein haben °h danke gerne ((Lachansatz)) wobei des
28	FOLK_E_00055_SE_01_T_05	US	prost prost prost dankeschön darauf dass wir
29	FOLK_E_00057_SE_01_T_01	ME	°h gut hh° (0.33) willkommen danke h° (0.34) äh h° wir haben
30	FOLK_E_00057_SE_01_T_01	ME	wieder rein °h jawohl danke
31	FOLK_E_00058_SE_01_T_01	HN	jahrn °h gott sei dank noch mal im
32	FOLK_E_00058_SE_01_T_01	HN	okay (0.43) ganz herzlichen dank lara ich danke
33	FOLK_E_00058_SE_01_T_01	XL	dank lara ich danke auch wir bedanken
34	FOLK_E_00059_SE_01_T_01	HN	wichtig °h ganz herzlichen dank hm (0.59) so °h
35	FOLK_E_00042_SE_01_T_01	LP	da drauf dahin (0.61) danke na ja ich
36	FOLK_E_00042_SE_01_T_02	LK	so ne art (.) dankbarkeitsbewusstsein von den mädels
37	FOLK_E_00042_SE_01_T_02	LS	bisschen mit der dankbarkeit dass sie dann
38	FOLK_E_00042_SE_01_T_02	AM	das liegt an dankbarkeit dass die des
39	FOLK_E_00042_SE_01_T_02	LK	oder (0.82) ob des dankbarkeit is des will
40	FOLK_E_00042_SE_01_T_02	LP	ach also des dankbarkeit ich glaub ich